Exchange / Return Form

Complete this form if you wish to return all or part of your order, made at the shopkilpi.cz e-shop, operated by PONATURE s.r.o., IČ: 24851779, with its registered office at U Hrůbků 251/119, 709 00 Ostrava, within 14 days of receipt of your order. Attach the completed form to the package to be returned and send it to the following address:

Kilpi – Skladon  
Prumyslova 377  
742 51 Mošnov  
+420 277 279 914

|  |
| --- |
| Order number OR invoice number: |
| Name and surname: |
| Email: |
| Phone: |
| Bank Account Number: |
|  |  |

Returned goods:

🞏 I am returning the entire order and attach the original invoice (don't forget to attach a copy of the invoice containing all returned items to the package)

🞏 I am returning part of the order *(don't forget to list the specific items you are returning in the table below)*

List of returned items:

|  |  |  |
| --- | --- | --- |
| ITEM NAME | ITEM NUMBER | QUANTITY |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

(If you are returning a larger number of items, please write the list on the back of this form)

Reason for returning the items:  
*(Please tick the reason for returning the items, you may select more options)*

|  |  |
| --- | --- |
| 🞏 Returning item/s with no reason given 🞏 Wrong size 🞏 Wrong colour  🞏 Other: *(please write below)* | 🞏 Late delivery 🞏 Items not ordered 🞏 Expecting a different item/s |
| ……………………………………………………………………………………………………………………………………………………………………………………………..  …………………………………………………………………………………………………………………………………………………………………………………………….. …………………………………………………………………………………………………………………………………………………………………………………………….. | |

*If you are interested in a replacement size, place a new order for the new size. Send the inappropriately sized item together with this form to the above address of our warehouse.*